

Country information guide for migrants

The main objective of this guide, developed by UGAIN project partners, is to provide the manager of an intercultural garden, NGOs, associations, and anyone who is interested, with existing resources for the attention of the collective population of immigrants who come to our countries in search of new opportunities, trying to promote their full integration into society.

European citizens face a never before seen migration challenge of unheard of dimensions and complexity, so this manual is intended to serve as a reference when facilitating the social integration of these individuals. In many cases, ignorance of the existing resource portfolio causes us to miss opportunities in guiding and assisting the population of immigrants, who, especially at the beginning of their migration journey, need guidance focused on solving their problems.

We have divided the manual into seven parts with an appendix, each section responding to the specific and general needs of daily life in Europe, with the corresponding resources available. Due to the wide variety and complexity of the cases to be dealt with, each partner of the UGAIN project has developed the guide according to the regulations and characteristics of the host country, following a common pattern to be able to offer a complete and useful manual, which has not been created with the intention of being exhaustive or solving all the doubts that may arise within an intercultural garden, but offering general and reference information where we can support the professionals of the sector in case of need.

Finally, emphasizing the hope in which this guide is derived, the result of years of work by the participating partners, with strong social character and in the hope of supporting those dreams that often stay along the way, so that one day they can become reality.

Links presented below are updated until the end date of the UGAIN project (May 2020). If the address is no longer active, please refer to the organisation responsible for the page described at the beginning of each link.



1. GENERAL INFORMATION

In Spain there are different permits for an immigrant to reside legally and be eligible for employment. The range of possibilities is quite wide with the most common options being: temporary residence permit, family reunification, community card, application for political asylum, refugee, residence permit for studies, temporary residence permit exceptional circumstances such as social roots, employment roots, family roots, EU citizens, etc.

The possibilities are many and vary depending on each personal situation. It is necessary to distinguish between a citizen of the European Union and outside the EU, with the former being more easy to legalise. Here are some official pages for more information.

Links referring to general information about different legal status of migrants

- **Secretariat of State for Immigration:** <http://extranjeros.mitramiss.gob.es/es/index.html>
- **Foreign Affairs Ministry of Spain:** <http://www.exteriores.gob.es/Portal/es/ServiciosAlCiudadano/InformacionParaExtranjeros/Paginas/Inicio.aspx>
- **Guide for immigrants provided by Andalucía human rights association:** https://apdha.org/media/Guia_SinPapeles_2011.pdf

Citizenship

- **Ministry of Justice of Spain:** <https://www.mjusticia.gob.es/cs/Satellite/Portal/es/areas-tematicas/nacionalidad>
- **Guide of Barcelona council town:** <https://ajuntament.barcelona.cat/ciudadania/en/>

ID

- **Ministry of Interior:** <http://www.interior.gob.es/web/servicios-al-ciudadano/extranjeria/ciudadanos-de-la-union-europea/numero-de-identidad-de-extranjero-nie->
- **Public administration of Spain:** <https://sede.administracionespublicas.gob.es/procedimientos/index/categoria/34>

Driving license: how to validate your license or to obtain a new one

- **National Department of Traffic:** <https://sede-org.dgt.gob.es/sede-electronica/es/permisos-de-conducir/canje-permisos/index.shtml>
- <https://sede-org.dgt.gob.es/sede-electronica/es/permisos-de-conducir/permiso-conducir/index.shtml>
- **European Union webpage:** https://europa.eu/youreurope/citizens/vehicles/driving-licence/get-driving-licence/spain/index_en.htm

Other documents

- **European Union webpage:** https://europa.eu/youreurope/citizens/index_en.htm



2. HEALTH AND SOCIAL SERVICES

Currently in Spain we find 17 autonomous communities as well as two autonomous cities in North Africa, which each have competences when it comes to reflecting the requirements of access to the health system.

These requirements can therefore vary greatly from community to community, with some restricting access to primary care for those with irregular legal status with the exception of some specific cases (pregnant women, disease, etc.).

In the case of the province of Cantabria, health regulations currently guarantee universal and free access to all registered persons in the region, fully guaranteeing the emergency health service; although in the case of primary care it will be necessary to demonstrate the registration of the last three months. So in Cantabria, immigrants, regardless of their status, are entitled to basic health services.

Access to the health system

- **Ministry of Health:** <https://www.mscbs.gob.es/profesionales/prestacionesSanitarias/CarteraDeServicios/ContenidoCS/Home.htm>
- **CEF. Laboral Social:** <https://www.laboral-social.com/asistencia-sanitaria-universal-resumen-contenido-rdl-7-2018-panizo-robles.html>
- **Cantabrian Health Service:** <http://www.scsalud.es/derecho-a-asistencia>

The structure of the health system and how it works

- **Ministry of Health:** <https://www.mscbs.gob.es/sanidad/portada/home.htm>
- **Social security of Spain:** <http://www.seg-social.es/wps/portal/wss/internet/InformacionUtil/44539/45195>

Health service for pregnant women and children

- **Ministry of Health:** <https://www.mscbs.gob.es/ciudadanos/proteccionSalud/mujeres/embarazo/home.htm>

Social care

- **Ministry of Health:** <https://www.mscbs.gob.es/ssi/portada/home.htm>



3. JOB PLACEMENT AND LABOUR MARKET

Like most countries participating in the project, the possibility of entering the Spanish labour market is extremely complicated due to the low flexibility of the regulations in this area, as well as the general situation of the low employment rate in Spain.

It is also important to differentiate the status of the person at the time of attempting to enter the labour market: currently applicants for international protection are issued with a temporary work permit, which in most cases ends up being when the asylum application was rejected.

On the other hand, we find people in a situation of irregular legal status in the Spanish State, who do not have any possibility to work legally in the country until at least three years after their entry (which is called social support).

Even with all the difficulties that we find on the arduous road to employment, we have provided resources for this field in the following links.

Structure of the labour system

- **Ministry of Labour, Migration and Social Security of Spain:** <http://www.mitramiss.gob.es/>
- **Ministry of Economy and Finance of Cantabria:** <https://www.cantabria.es/web/consejeria-de-economia-y-hacienda>

Migrants in regular or irregular situation and their rights as workers

- **Work guide for immigrants provided by the Spanish Ministry of Labour:** http://www.mitramiss.gob.es/es/Guia/texto/guia_15/contenidos/guia_15_36_1.htm
- **Study carried out by the Spanish Social Security regarding the rights of foreign workers:** http://www.seg-social.es/wps/wcm/connect/wss/37cada90-3821-4c78-ba53-e22ee3bfb7f9/94_F06.pdf?MOD=AJPERES&CVID=

Requirements to access the labour market

- **Ministry of Labour, Migration and Social Security of Spain:** <http://extranjeros.mitramiss.gob.es/es/InformacionInteres/InformacionProcedimientos/index.html>

Public and private resources to find a job

- **Empleate. State Employment Service:** <https://www.empleate.gob.es/empleo/#/>
- **State Employment Service:** <http://www.sepe.es/HomeSepe/Personas.html>
- **Infojobs, job search:** <https://www.infojobs.net/>
- **Jobtoday. Job search:** <https://jobtoday.com/es/>
- **Incorpora. Socio-labour integration for risk of exclusion´s collective:** <https://www.incorpora.org/>



4. TRAINING OPPORTUNITIES

The Spanish education system is organized in the following stages:

0 - 6 YEARS: Early childhood education.

6 - 12 YEARS: Primary education (mandatory).

12-16 YEARS: Compulsory Secondary Education (ESO).

16-18 YEARS: Baccaureate/ Vocational Training Middle Grade.

Higher education: university, higher education courses, artistic, fine art and higher sports qualifications.

Staying in Spain as a student is an option widely used by immigrants to stay in the country on a regular basis. Although it is an increasingly popular option, it is important to point out that it is not simple, since it requires a number of (especially economic) requirements that are often difficult to meet.

Additionally, a number of immigrants have literally had to flee their country of origin, so they are not usually in possession of previous certification that would serve as a prerequisite to access to formal education in Spain.

How to validate an education/training certificate/diploma

- **Ministry of Education and Vocational Training:**

<http://www.educacionyfp.gob.es/servicios-al-ciudadano/catalogo/gestion-titulos/estudios-no-universitarios/titulos-extranjeros/homologacion-convalidacion-no-universitarios.html>

<http://www.educacionyfp.gob.es/servicios-al-ciudadano/catalogo/gestion-titulos/estudios-universitarios/titulos-extranjeros/homologacion-educacion-superior.html>

Education/training system for children

- **Official web site of the European Union:** https://eacea.ec.europa.eu/national-policies/eurydice/content/organisation-education-system-and-its-structure-79_es
- **Ministry of Education and Vocational Training. Lay out of Spanish educational system:** <https://www.educacionyfp.gob.es/dam/jcr:5134b33d-a02b-4806-bd6a-d13731565cb1/sistema-educativo-lomce.png>

Education/training system for adults

- **Ministry of Education and Vocational Training:** <http://www.educacionyfp.gob.es/contenidos/estudiantes/formacion-adultos.html>
- **Aula Mentor: open, flexible and Internet-based training program for adults:** <http://www.aulamentor.es/>
- **Ministry of Education and Vocational Training:** <http://www.educacionyfp.gob.es/contenidos/estudiantes/ensenanza-idiomas.html>
- **Adult Education Center. CEPA, Cantabria:** <http://portaleducativo.educantabria.es/web/cepa-escuelas-verdes/home>

Special education (training for students with special needs)

- **Discapnet:** <https://www.discapnet.es/areas-tematicas/educacion/educacion-y-discapacidad>

Vocational education and training

- **Ministry of Education and Vocational Training:** <https://www.educacionyfp.gob.es/contenidos/estudiantes/formacion-profesional.html>
- **Vocational training. Formacion Profesional:** <http://todofp.es/inicio.html>



5. FINANCIAL AID AND OTHER SERVICES INCLUDING HOUSING

Financial aid to immigrants is currently a controversial issue.

It is important to highlight the great difference between the situation of irregularity and regularity in regards to legal status, since it will be the starting point when it comes to being able to access the network of social aid in Spain.

Public social aids: description of the system and requirements to access the aids

- **Ministerial information about aids. Ministry of Labour, Migration and Social Security of Spain:** <http://extranjeros.mitramiss.gob.es/es/Subvenciones/index.html>
- **Social emergency aid of the Cantabrian Government:** <http://www.serviciosocialescantabria.org/index.php?page=prestacion-economica-de-emergencia-social>

Housing aids to rent/access housing for people at risk of social exclusion

- **Public aids of the Cantabrian Government:** <http://www.viviendadecantabria.es/ciudadanos/ayudas-subvenciones>
- **Red Acoge (Spanish NGO´s network):** <https://www.redacoge.org/es/quehacemos/vivienda.html>

Public shelters

- **Santander´s public shelter. Princesa Letizia:** <https://santander.es/ayuntamiento/gobierno-municipal/organigrama-ayto-concejalias/concejalia-servicios/centro-de-acogida>
- **Madrid´s public shelters resources:** <https://www.madrid.es/portales/munimadrid/es/Inicio/Ayuntamiento/Servicios-Sociales/Samur-Social---Personas-sin-hogar/Personas-sin-hogar/Red-de-Centros?vgnexttfmt=default&vgnnextchannel=920f9b6bf78b8310VgnVCM2000000c205a0aRCRD>
- **Barcelona´s public and private shelters:** https://guia.barcelona.cat/es/llistat?pg=search&cerca=*&tr=620&af=code_prop&c=00620*&code0=0062001014&code1=0062002014010&nr=10&code2=0062003014010001

Other resources (Caritas, Red Cross, other NGOs, etc.)

- **FACUA (Andalusian consumer association):** <https://www.facua.org/es/guia.php?Id=128&capitulo=1149>
- **Spanish Red Cross:** http://www.cruzroja.es/portal/page?_pageid=659,12331055&_dad=portal30&_schema=PORTAL30
- **Solidarios NGO:** <http://www.solidarios.org.es/quienes-somos/nosotros/>
- **Arrels NGO:** <https://www.arrelsfundacio.org/es/personas-sin-hogar/estas-en-la-calle/>



6. INFORMATION FOR VICTIMS OF ABUSE AND DISCRIMINATION

Currently the awareness in Spain is very high in relation to the violence against women and girls, with all public forces fighting against this form of oppression.

Public and private resources are highlighting the need to develop an agile and extensive service portfolio that can cope with these extremely complicated situations. It is important to highlight the enormous social awareness of Spanish society regarding this problem.

016 is a free, confidential, gender-friendly, family-friendly telephone number of victims of gender-based violence that leaves no trace on the phone bill.

Abuse/violence against women

- **Ministry of Equality of Spain:** <http://www.violenciagenero.igualdad.mpr.gob.es/>
- **Social affairs department of the Cantabrian Government:** <https://saludcantabria.es/index.php?page=violencia-contra-las-mujeres>
- **Law against gender violence. Official State Gazette. BOE:** <https://www.boe.es/eli/es/lo/2004/12/28/1/con>
- **Amnesty International Spain:** <https://www.es.amnesty.org/en-que-estamos/espana/violencia-contra-las-mujeres/>
- **Different links related with the violence against women provided by the Secretariat of State of Spain:** <http://www.violenciagenero.igualdad.mpr.gob.es/informacionUtil/Asociaciones/home.htm>
- **Feminist digital newspaper with related links:** <http://www.mujaresenred.net/>

Abuse/violence against children

- **Department of Health - Observatory of childhood:** <http://www.observatoriodelainfancia.mscbs.gob.es/>
- **Save the Children, Spain:** <https://www.savethechildren.es/actua/ley-violencia-infancia>
- **Study related with the violence against children from the Association of help to minors (ANAR):** https://www.anar.org/wp-content/uploads/2018/06/Estudio_Evoluci%C3%B3n-de-la-Violencia-a-la-Infancia-en-Espa%C3%B1a-seg%C3%BAAn-las-V%C3%ADctimas.pdf
- **Spain federation against child abuse. FAPMI:** <https://www.fapmi.es/>

Racism and discrimination

- **Spanish observatory on racism and xenophobia - Secretariat of State for Immigration:** http://www.mitramiss.gob.es/oberaxe/es/publicaciones/temas/tema_02.htm
- **Spanish federation against racism:** <https://sosracismo.eu/>



7. OTHER RELEVANT INFORMATION

Public resources related to social integration of migrants

- **Spanish Commission for Refugee Aid. CEAR:** <https://www.cear.es/>
- **ACNUR:** <https://eacnur.org/es>
- **Ministry of Labour, Migration and Social Security of Spain:** http://extranjeros.mitramiss.gob.es/es/Programas_Integracion/index.html

NGO's dealing with social integration of migrants

- **Red Cross in Spain:** <https://www2.cruzroja.es/que-hacemos/inclusion-social>
- **Red Acoge (Spanish NGO's network):** <https://www.redacoge.org/es/>
- **Caritas in Spain:** <https://www.caritas.es/>

Specific programs/projects for social integration of migrants

- **Town of Barcelona 's project for refugees:** <http://ciutatrefugi.barcelona/es/>



APPENDIX FOR THE GARDEN MANAGER

Community gardens organisations

- **Community gardens in Madrid. Huertos de Madrid:** <https://diario.madrid.es/huertos/#12/40.4141/-3.6988>
- **Association of Producers and Consumers of ecological products (and services) in Cantabria:** <http://efectoecologico.org/>

Possible financing sources

- **La Caixa Foundation. Programme of Subsidies for Social Initiative Projects:** <https://obrasociallacaixa.org/en/convocatorias>
- **City council of the city where you want to install an orchard**

Partners

Technical
University
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Technical University
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(Germany)
www.tum.de



anstiftung
(Germany)
www.anstiftung.de



On Projects Advising SL
(Spain)
www.onprojects.es



Asociación Cantabria Acoge
(Spain)
www.cantabriaacoge.com



Folkuniversitetet
(Sweden)
www.folkuniversitetet.se



Social Farms & Gardens
(UK)
www.farmgarden.org.uk



GärtnerInnen der Welt kooperieren

Gartenpolylog
(Austria)
www.gartenpolylog.org

Social Media



/UGAIN.EU
<https://www.facebook.com/UGAIN.EU/>



/UGAIN_ERASMUS
https://twitter.com/UGAIN_ERASMUS

Project Website

www.ugain.online



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